

1 **Im A Contact**

2 04/15/2013 23:33:45 This is a sample transcript of SMS text
3 messages. I am the outside
4 party/smartphone

5 **Richmond Computer phone**

6 04/15/2013 23:39:16 I am the device owner. My cell phone
7 was used to generate this transcript

8 04/15/2013 23:41:05 Transcripts are generated as
9 conversations between one device and
10 another. Transcripts of entire
11 conversations can be generated, or
12 specific excerpts of conversations
13 between 2 parties

14 04/15/2013 23:42:10 SMS Witness has two versions: a simple,
15 standard service that generates a
16 transcript alone, and a premium version
17 which includes a keyword index (see the
18 back pages of this transcript), an
19 analysis of the data (how many messages
20 existed on the device, summary of
21 missing/deleted messages, phone unique
22 identification, number of contacts on
23 the device, metadata and a hashcode for
24 the source data file(s)

1 **Im A Contact**

2 04/15/2013 23:51:35 How long does it take to get a
3 transcript?

4 **Richmond Computer phone**

5 04/15/2013 23:51:02 About 5 to 7 business days

6 **Im A Contact**

7 04/15/2013 23:56:45 How do I get started?

8 **Richmond Computer phone**

9 04/15/2013 23:58:18 First: submit an inquiry to Richmond
10 Computer, supply us with the make and
11 model of your phone. From there, we
12 will send instructions on how to back
13 up your device and transmit the data
14 file to us. Following that, you must
15 provide us with search criteria for
16 generating the transcript which
17 consists of the phone number(s) or
18 contact(s) we are generating a
19 transcript for, and a date range (or
20 all dates).

21 **Im A Contact**

22 04/16/2013 00:05:06 What else can you tell us about data on
23 a smartphone?

1 (Approximately 2 days elapse...)

2

3

4 **Richmond Computer phone**

5 04/18/2013 07:56:41 We can extract the device's serial
6 number, IMEI number and a profile of
7 the phone's data, such as total
8 messages on the device, lifetime
9 messages sent/received, number of
10 contacts, number of missing contacts
11 and messages, image count, and analysis
12 of metadata for any of the items stored
13 on the phone

14 **Im A Contact**

15 04/18/2013 08:01:42 Can you perform an onsite collection of
16 data?

17 **Richmond Computer phone**

18 04/18/2013 08:11:39 Yes. While we are based in Philadelphia
19 , we will travel nationwide to perform
20 data collection and analysis.

21 **Im A Contact**

22 03/23/2013 22:53:46 Can you provide remote support to help
23 me back up my device?

1 (Approximately 25 days elapse...)

2

3

4 **Richmond Computer phone**

5 04/18/2013 10:08:22 Yes, we have a remote support system

6 that will allow us to share your

7 computer's screen to walk you through,

8 or perform the actual backup

9 **Im A Contact**

10 04/17/2013 12:40:00 What types of smart phones can you

11 generate transcripts for?

12

13

14 (Approximately 88 minutes elapse...)

15 **Richmond Computer phone**

16 04/17/2013 14:07:37 SMS Witness is available to all

17 versions of iPhones, Androids and

18 Blackberrys.

Complete Index

All words longer than 1 letter are included in the following index. References are in the form Page:Line.

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