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A. Contact

04/15/2013 23:33:45

This is a sample transcript of SMS text messages. I am the outside party/smartphone

My Cellpohne

04/15/2013 23:39:16

I am the device owner. My cell phone was used to generate this transcript

04/15/2013 23:41:05

Transcripts are generated as conversations between one device and another. Transcripts of entire conversations can be generated, or specific excerpts of conversations between 2 parties

04/15/2013 23:42:10

SMS Witness has two versions: a simple, standard service that generates a transcript alone, and a premium version which includes a keyword index (see the back pages of this transcript), an analysis of the data (how many messages existed on the device, summary of missing/deleted messages, phone unique identification, number of contacts on the device, metadata and a hashcode for the source data file(s))

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04/15/2013 23:51:35

A. Contact
How long does it take to get a transcript?

04/15/2013 23:51:02

My Cellpohne
About 5 to 7 business days

04/15/2013 23:56:45

A. Contact
How do I get started?

04/15/2013 23:58:18

My Cellpohne
First: submit an inquiry to Richmond Computer, supply us with the make and model of your phone. From there, we will send instructions on how to back up your device and transmit the data file to us. Following that, you must provide us with search criteria for generating the transcript which consists of the phone number(s) or contact(s) we are generating a transcript for, and a date range (or all dates).

04/16/2013 00:05:06

A. Contact
What else can you tell us about data on a smartphone?



1 (Approximately 2 days elapse...)

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04/18/2013 07:56:41

My Cellpohne

We can extract the device's serial number, IMEI number and a profile of the phone's data, such as total messages on the device, lifetime messages sent/received, number of contacts, number of missing contacts and messages, image count, and analysis of metadata for any of the items stored on the phone

A. Contact

04/18/2013 08:01:42

Can you perform an onsite collection of data?

My Cellpohne

04/18/2013 08:11:39

Yes. While we are based in Philadelphia , we will travel nationwide to perform data collection and analysis.

A. Contact

03/23/2013 22:53:46

Can you provide remote support to help me back up my device?



1 (Approximately 25 days elapse...)

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My Cellpohne

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04/18/2013 10:08:22

Yes, we have a remote support system that will allow us to share your computer's screen to walk you through, or perform the actual backup

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A. Contact

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04/17/2013 12:40:00

What types of smart phones can you generate transcripts for?

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(Approximately 88 minutes elapse...)

15

My Cellpohne

16

04/17/2013 14:07:37

SMS Witness is available to all versions of iPhones, Androids and Blackberrys.

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Complete Index

All words longer than 1 letter are included in the following index. References are in the form Page:Line.

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