1		**A. Contact**
2	04/15/2013 23:33:45	This is a sample transcript of SMS text
3		messages. I am the outside
4		party/smartphone
5		**My Cellpohne**
6	04/15/2013 23:39:16	I am the device owner. My cell phone
7		was used to generate this transcript
8	04/15/2013 23:41:05	Transcripts are generated as
9		conversations between one device and
10		another. Transcripts of entire
11		conversations can be generated, or
12		specific excerpts of conversations
13		between 2 parties
14	04/15/2013 23:42:10	SMS Witness has two versions: a simple,
15		standard service that generates a
16		transcript alone, and a premium version
17		which includes a keyword index (see the
18		back pages of this transcript), an
19		analysis of the data (how many messages
20		existed on the device, summary of
21		missing/deleted messages, phone unique
22		identification, number of contacts on
23		the device, metadata and a hashcode for
24		the source data file(s)

SMS
WITNESS

1   **A. Contact**

2   04/15/2013 23:51:35   How long does it take to get a

3   transcript?

4   **My Cellpohne**

5   04/15/2013 23:51:02   About 5 to 7 business days

6   **A. Contact**

7   04/15/2013 23:56:45   How do I get started?

8   **My Cellpohne**

9   04/15/2013 23:58:18   First: submit an inquiry to Richmond

10   Computer, supply us with the make and

11   model of your phone. From there, we

12   will send instructions on how to back

13   up your device and transmit the data

14   file to us. Following that, you must

15   provide us with search criteria for

16   generating the transcript which

17   consists of the phone number(s) or

18   contact(s) we are generating a

19   transcript for, and a date range (or

20   all dates).

21   **A. Contact**

22   04/16/2013 00:05:06   What else can you tell us about data on

23   a smartphone?

1   **(Approximately 2 days elapse...)**

2

3

4   **My Cellpohne**

5 04/18/2013 07:56:41   We can extract the device's serial

6   number, IMEI number and a profile of

7   the phone's data, such as total

8   messages on the device, lifetime

9   messages sent/received, number of

10   contacts, number of missing contacts

11   and messages, image count, and analysis

12   of metadata for any of the items stored

13   on the phone

14   **A. Contact**

15 04/18/2013 08:01:42   Can you perform an onsite collection of

16   data?

17   **My Cellpohne**

18 04/18/2013 08:11:39   Yes. While we are based in Philadelphia

19   , we will travel nationwide to perform

20   data collection and analysis.

21   **A. Contact**

22 03/23/2013 22:53:46   Can you provide remote support to help

23   me back up my device?

1   **(Approximately 25 days elapse...)**

2

3

4   **My Cellpohne**

5   04/18/2013 10:08:22   Yes, we have a remote support system

6   that will allow us to share your

7   computer's screen to walk you through,

8   or perform the actual backup

9   **A. Contact**

10 04/17/2013 12:40:00   What types of smart phones can you

11   generate transcripts for?

12

13

14   **(Approximately 88 minutes elapse...)**

15   **My Cellpohne**

16 04/17/2013 14:07:37   SMS Witness is available to all

17   versions of iPhones, Androids and

18   Blackberrys.

Complete Index

All words longer than 1 letter are included in the following index. References are in the form Page:Line.

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